PARENT PHONE CALL TIPS

- Pray before you start your calls.

- Write down bullet points ahead of time to keep your train of thought.

- Have a notepad and pen nearby as you speak with parents.

- Collaborate with your co-leader about who is calling which families and what is being communicated.

- Talk through your dialogue out loud before making the first call.

- Familiarize yourself with both the WOC and for Junior High calendar.

- Use this as an opportunity to get to know your student; ask their parent about an extracurricular, favorite treat, etc.

- Be prepared to leave a voicemail. Consider a customized follow up text after you leave the VM or call back in a week.

- Look for a way to pray with each parent. Parenting is tough; they need encouragement sometimes! (Keep it brief.)

- View the conversation guide as a tool that you can make your own.

WORLD OUTREACH CHURCH
STUDENTS

CONVERSATION GUIDE

Hello, my name is [your name] and I am a Junior High leader at World Outreach Church. Is this [parent name]? I am [student name]'s small group leader and wanted to introduce myself. Do you have a couple minutes to talk?

The next part of the call may vary. Do not feel limited or that you must use every point; these are suggestions!

- Share how long you have served in Junior High Ministry
- Share what you do for work
- Share something encouraging you see in their student

Have a question or two ready to ask; this will prevent you from having a one-sided conversation.

- Ask about extracurriculars; offer to visit and support students
- Ask about what school they attend
- Ask for the student's favorite part about Junior High

Have a plan for ending the call. Invite the parent(s) to come chat with you after a Wednesday night or weekend service.

- Let them know where to find you after service

Ask if there is a specific place where the family needs prayer.

- Offer a one to two sentence prayer as you end the call

Each conversation will be slightly different, but hopefully this gives you some confidence and clarity on how to approach these calls!